



Terms and Conditions of the consultation

By submitting the client questionnaire (in person, by post, e-mail or in any other format), the above-mentioned client expressly acknowledges that Doris Rämisch (certified nutritionist) is not a licensed veterinarian and does not claim to practice veterinary medicine in any way. The consultations are merely an educational service regarding animal care and may not be used in lieu of diagnosis or treatment by a veterinarian.

By submitting the questionnaire, you (the client) are entering into the following contract with Doris Rämisch (the consultant):

1. Payment for services rendered is due in full prior to the completion of the contracted consultation. It is understood that fees for consultations will be determined on a case-by-case basis, and fees may vary on a case-by-case basis.
2. The Consultant undertakes to complete the contracted consultation in a timely manner, and a deadline is provided to each client prior to undertaking such consultation. The client commits to and accepts the deadline for completion. There is an extra charge for priority handling of consultations, and in the absence of payment of such fee, consultations are completed within a maximum of 15 working days (Monday to Friday) from the date of payment, unless another deadline is agreed in advance. The Consultant undertakes to communicate any delays directly to the Client.
3. The Consultant undertakes to inform the Client if the consultation cannot be completed for any reason whatsoever and to reimburse the Client without delay in such a case.
4. The Consultant is not affiliated with any pet food manufacturer, receives no compensation from pet food companies or any other company and does not manufacture its own products. All recommendations regarding commercial foods are unbiased, based on proven results and analysis thereof.



5. The client may cancel their consultation request at any time prior to the completion of the consultation and is entitled to a full refund of monies paid. However, once the Consultant commences the consultation the Client is liable for the full amount of the invoice and shall not be entitled to any refund. The Consultant may, at her discretion, choose to charge the client for the time spent at the hourly rate of €40/hour and refund the remaining fees if the consultation is less than 50% completed.

If these conditions are not accepted by the client, the client should NOT submit the questionnaire and an immediate refund of the fees paid should be requested.

In addition, the information provided on this website is designed to provide useful information on the topics covered. This site is not intended to be used, nor should it be used to diagnose or treat any medical condition. For diagnosis or treatment of any health problem, consult your veterinarian.

The Consultant is not responsible for any specific health or allergy needs that may require medical supervision and is not responsible for any harm or negative consequences of any treatment, action, application, or preparation, to any person reading or using the information on this site.

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